

Concierge for Security Awareness Training

Let Barracuda email security experts run your security awareness training and simulation campaigns for you.

Concierge for Security Awareness Training is an optional service that offloads the tasks of defining, configuring, executing, and analyzing your phishing simulation and training campaigns to a dedicated Barracuda email security consultant.

Your Concierge consultant can give you a complete, managed-service experience. Or you can choose to engage more actively as a partner in creating and executing custom campaigns. With Concierge, the choice is yours.

Concierge at a Glance

- Dedicated security awareness consultant
- Customized simulations and training
- Online training for your administrators
- Strategic campaign-design consultations
- Detailed reporting and analysis

Expert Campaign Design

Your Concierge consultant has the expertise to design high-performance, SCORM-compliant training programs that leverage the latest developments in the field of automated, computer-based learning. With access to Barracuda's global, real-time threat intelligence network, they ensure campaigns are relevant to the latest trending threats based on your region, size, industry, and more.

Expert Campaign Operation

Your Concierge consultant delivers complete, turnkey operation of your campaigns from beginning to end. By leaving your security awareness training in the hands of an experienced, knowledgeable security-training expert, you free up resources to attend to your critical operations.

Expert Campaign Results

Customers who use Concierge consistently report double-digit phishing awareness improvements across a broad range of departments and employees. Barracuda's advanced metrics and reporting capabilities let you easily measure your users' improvements, and identify individuals and departments that require advanced security training.



Barracuda Concierge for Security Awareness Training provides a consultant to manage every aspect of your testing or training campaign.

Your Concierge consultant will prepare a detailed summary report enabling you to accurately assess the effectiveness of your campaign and identify the individuals and departments within your organization that require the most training.

Barracuda Security Awareness Training is included with Barracuda Email Protection Premium Plus. Find the plan that's right for you.

CAPABILITIES	ADVANCED	PREMIUM	PREMIUM PLUS
Spam and Malware Protection	✓	✓	✓
Attachment Protection	✓	✓	✓
Link Protection	✓	✓	✓
Email Continuity	✓	✓	✓
Email Encryption	✓	✓	✓
Data Loss Prevention	✓	✓	✓
Phishing and Impersonation Protection	✓	✓	✓
Account Takeover Protection	✓	✓	✓
Automatic Remediation	✓	✓	✓
Domain Fraud Protection		✓	✓
DNS Filtering		✓	✓
Threat Hunting and Response		✓	✓
Automated Workflows		✓	✓
SIEM/SOAR/XDR Integration		✓	✓
Cloud Archiving			✓
Cloud-to-Cloud Backup			✓
Data Inspector			✓
Attack Simulation			✓
Security Awareness Training			✓



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